# **CARD Implementation**



# **Results from Discovery Pharmacy Vaccine Pop-up Clinics**

**OBJECTIVE** 

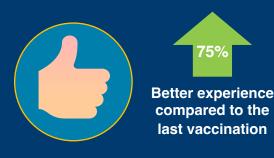
To integrate CARD in Discovery Pharmacy-led influenza vaccine pop-up clinics and document impact on vaccine clients and staff.

**RESULTS** 

Feedback was collected from vaccine clients and clinic staff before (baseline) and after CARD implementation.

#### **CLIENT SURVEYS**

Self-reported experience better after CARD (vs. usual care)







### **CLIENT FEEDBACK**

Improved satisfaction with vaccination experience compared to prior vaccination.

I liked knowing exactly what to expect. Having the option of a quiet room was invaluable."

## STAFF FEEDBACK

Positive attitudes after CARD with suggestions for refining implementation.

It was very organized. The CARD checklist was helpful instead of having to ask questions. There was lots of time to talk to patients."

SUMMARY & NEXT STEPS

CARD shows promise as a framework for delivering vaccinations in the pop-up clinic context. Implementation was refined to clarify and streamline processes. Learnings are being documented to inform education of vaccine providers and planning future clinics.

**THANK YOU** 

Thank you to everyone that participated in this project and for their valuable feedback. If there are any questions, please contact **Anna Taddio** at anna.taddio@utoronto.ca.